

## **Appliance Specialist**

### **When:**

At least one 4 hour shift per month, preferably more!

### **Where:**

Habitat ReStore, 7130 Winchester Rd., Memphis TN, 38125

### **Description:**

Volunteers are needed to help in the appliance section of our ReStore. We test all of our donated appliances and repair them, if needed, before putting them out on the sales floor. If you have experience working with appliances, or if you just have an interest in learning, then this position is for you!

### **Responsibilities:**

- Learn the appliance “process,” including assessing their condition, what parts are needed for repairs (if any), and pricing.
- Assist customers in selecting appliances and know basic installation instructions.
- Keep appliance section of the store clean and tidy.
- Assist staff in unloading appliances from the Habitat truck, if needed.
- Assist customers in carrying items to the curb.

### **Requirements:**

- Knowledge of and commitment to the mission of Habitat for Humanity of Greater Memphis
- Ability to work closely with ReStore staff, volunteers, Habitat homeowners and customers
- Experience working with appliances, or the willingness to learn
- Comfortable asking questions
- Self-sufficient, cooperative attitude
- Excellent customer service skills
- Ability to bend, squat, or stand for long periods of time
- After a short “audition” period, at least a once a month commitment is needed, but more often is preferred.

### **Training:**

On-site training is provided by a ReStore manager or lead volunteer. Most volunteers are fully trained within three to four volunteer shifts.